

To ensure consumer's satisfaction of their purchase, the following updates have been posted:

The Staron® offering has expanded to over 70 products and consists of a comprehensive array of colors and textures. To satisfy the specific needs of end-users, it is important to acknowledge that dark, heavily pigmented colors, require an appropriate gloss level in order to achieve optimum, aesthetic results.

Dark, highly pigmented solid-surface colors, regardless of brand, may reveal scratches and the affects of abrasion more readily than medium to light-range colors. Therefore, designers and consumers must be clearly informed of the special care and maintenance required on dark colors.

Please keep in mind that the results of surface abrasion (scratches/wear/tear), or an uneven appearance of a dark color (hazy/dull/cloudy/milky) as a result of improper finishing, regardless if the finish is matte, satin, or gloss, is not covered under warranty. The following information will provide guidelines to the appropriate gloss level for the Staron® colors listed below.

**Semi-gloss, or a higher level of gloss finish**, is recommended on the following colors:

Solid	Berry frost, Bliss, Blonde, California Poppy, Cool mint, Eggplant, Iris, Onyx, Placid, Powder blue, Serene, Steel, Univers
Sanded	Clay, Dark Nebula, Mocha, Onyx, Slate, Tundra
Aspen	Lava, Mine, Sky, Jade
Pebble	Blue, Chocolate, Copper, Ebony, Sienna, Terrain
Quarry	Bluff, Mesa, Palisade, Starred, Minette
Metallic	Cosmos, Galaxy, Satin gold, Sleek silver
Tempest	All colors
Special	Earthen Bark, Earthen Stratum, Mosaic Black Bean, Mosaic Nimbus

**Polished (High-gloss) finish** is highly recommended on the following colors in order to achieve optimum results.

These colors may require special care and added maintenance, particularly when installed in a residential or commercial application that will be subjected to heavy, daily use.

Tempest	Adamantine, Andromeda, Blaze, Bronze star, Caviar, Coffee Bean, Copperplate, Dazzle Gold leaf, Igneous, Milestone, Paprika, Shimmer, Spice, Star fire, Supernova
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*This Technical Bulletin is intended to provide guidelines for optimal fabrication, installation, and performance of Samsung products mentioned. Though the information contained herein is deemed reliable, none of the contents--including but not limited to the instructions, techniques, graphics, and recommendations--is to be understood as implying legal liability of fitness for a specific purpose, any other type of warranty, or being complete or absolute in its range and nature of information.*

*Depending on the user's particular application, all necessary measures must be taken to verify and test the adequacy for such needs or application. Any information or recommendation herein is strictly for purposes of reference and as such, Samsung SDI assumes no responsibility for its suitability or accuracy or the use of such information for products other than Samsung Staron® solid surfaces & Radianz® quartz surfaces.*

## Acknowledgement Form

### Dark Colors & High-Gloss Finishes

Staron® and Tempest® is a durable, and repairable, man-made product that will last for many years with simple care. Dark colors in countertop surfaces and particularly dark colors that have been finished to a high-gloss, like anything else, will potentially show scratches.

The scratches or abrasion marks that may occur are not covered under the Staron® Limited Warranty; however, if scratches occur over time, the countertop can be re-sanded and refinished if you choose to do so. Refinishing of your countertop must be performed by an Authorized Staron® Surfaces Certified fabricator/Installer and you will be charged the standard hourly service rate.

Be sure to consult with your Sales Associate to determine which of the various Staron® and Tempest® colors and finish options are best suited for your particular project.

Material Color : \_\_\_\_\_.

I, \_\_\_\_\_, read this disclaimer and fully understand the characteristics of dark colors in select Staron® and Tempest® countertop surfaces, including finish options (matte or high-gloss finish options).

**Customer Name :** \_\_\_\_\_

**Signature :** \_\_\_\_\_

**Date :** \_\_\_\_\_

**Retailer/Fabricator :** \_\_\_\_\_